

ISO 9000 Group Training in London, Kitchener and Milton

Recently, 15 companies completed group training courses for ISO 9001 or ISO 9002. Company delegates participated in monthly one day workshops with a **PQA** trainer to learn the why and how to of ISO implementation.

Completing the training in Milton were:

Appolo Machine Tool
Crates Unlimited
C.M. Morris Design
Holaco Installations Ltd.
John Hrab Manufacturing
Mississauga Steel Mart



London ISO group training participants receiving certificates for completion

Tasting Quality

"I just love these cookbooks" my wife said, as she pulled the little book from the gift wrapping. "The receipes always turn out"!

I picked up the book and flipped through it. I was impressed by the layout. Inside were easy to follow receipes and an example of each dessert in a colour photo.

I flipped to the front. **37th Printing !!!** This is a successful book!

Last night my wife served the first batch of squares: pineapple-coconut. They turned out exactly as pictured. They tasted delicious.

Companies registered to **ISO 9000** are required to have manuals with policies, procedures and work instructions to follow to assure the quality of their production or service. Manuals should be like this cookbook: easy to follow ... yielding quality results.

Usually, auto companies are cited as examples in quality assurance. This little cookbook is my favourite. I've seen the quality. I've tasted the quality.

Bernie Meyer

Quality Workshop

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PEOPLE SIDE of QUALITY Conference

Would you be interested in participating with people from various industries and professions in a conference to explore

"The People Side of Quality" ?

We would appreciate your comments and suggestions.

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