

**"We Engineer the Quality of your Success"**

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The PERCON SYSTEM will provide your help you focus on those aspects of your the success you are capable of achieving. tant will identify, develop, and implement you always wanted or needed to do, but sources.. With PERCON, you will have the improve process design/flexibility, improve iad of other opportunities. For less than be yours, for the entire day, one day a

Only  
**19**  
PERCON's  
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company with a personal consultant to business that are constraining you from Together, you and your personal consul-changes to your business processes that lacked the necessary skills and re-additional expertise needed to cut costs, organizational culture, and tackle a myr-\$33/day, your PERCON Consultant will month, for 12 consecutive months.

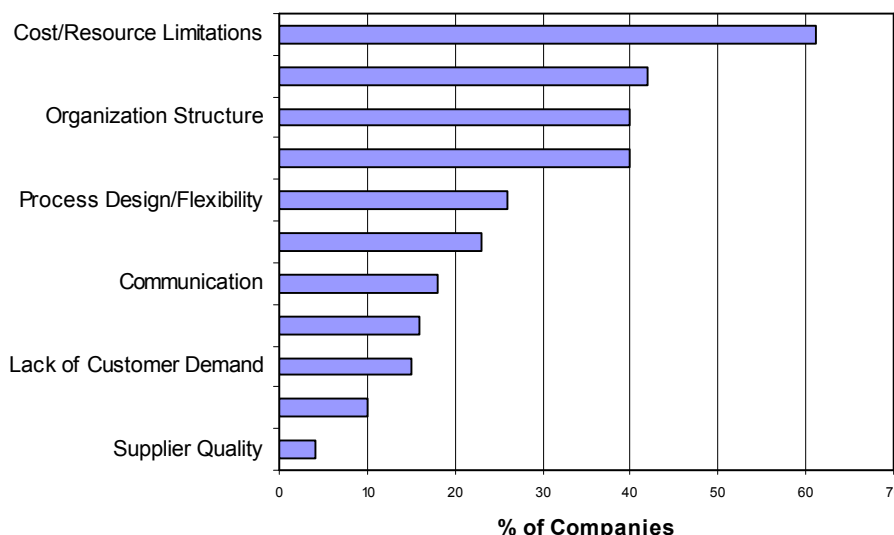
Along with your very own personal consultant, you will also receive:

1. 12 monthly visits
2. Phone/Fax/e-mail support - Up to 4 hours per year of phone, fax, or e-mail support
3. Emergency On-Site Visit - One on-site visit, for up to 8 hours, to help you solve an emergency problem
4. Discount on Additional PQA Contracts - 20% discount on any additional PQA services
5. If you sign up now, you will get one additional day of consulting

Imagine!! Your very own personal consultant for less than **\$33** per day

For complete details on the PERCON SYSTEM, contact Glenn or Don at (519) 667-1720

### Constraints on Performance Improvement



### What's Your Bottleneck?

According the CME's Management Issues Survey, Canadian manufacturers face real constraints when it comes to achieving measurable performance improvement. Among the most important are:

- 1 Cost/Resource Limitations
- 2 Organizational Culture
- 3 Organizational Structure
- 4 Lack of Qualified Personnel
- 5 Process/Design Flexibility
- 6 Lack of Expertise

The chart at the left was published in the Dec 16/02 edition of Plant magazine