



# PROCESS QUALITY ASSOCIATES INC.

*"We Engineer the Quality of Your Success"*

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## QUALITY SYSTEMS

- ISO 9000, ISO/TS 16949 and ISO 13485 Systems - Implementation assistance and training for the ISO based quality systems
- Six Sigma Training and Implementation - Training of Senior Management, Black Belts and Green Belts to develop & implement a Six Sigma process in the organization
- Customer and Employee Surveys - Development, Administration & Analysis of surveys that unearth the critical employee concerns that the organization needs to focus on to get maximum benefit
- Statistical Process Control (SPC) & Data Analysis - PQA will help you develop an SPC program and provide the training in basic and advanced SPC techniques
- Supplier Development, Training & Audits - Development of programs that will reduce the frustrations occasioned by lower than expected quality or delivery performance from your suppliers
- Total Quality Management, Assessment of Excellence - Development of advanced systems to meet the requirements of the Malcolm Baldrige Award and the Canada Awards for Excellence in Quality
- Quality Function Deployment (QFD) - Training & consulting in how to translate customer's needs into a product or service that fulfills the customer's expectations
- Quality System Development, Analysis, & Audits - Regenerate your tired quality system so that it achieve the 100% + ROI returns it is capable of providing
- Quality Assurance Procedure Manuals - Preparation of manuals & procedures that meet the needs of your customers