



# PROCESS QUALITY ASSOCIATES INC.

*"We Engineer the Quality of Your Success"*

Head Office: 538 Grand View Ave. London, ON N6K 3G5 Phone: 519-667-1720 Fax: 519-657-7567

Branch Office: 576 Firehall Rd. Providence Bay ON Canada POP 1T0 Phone/Fax: (705)-348-2229

Toll Free: (800)-837-7046 <http://www.pqa.net> E-mail: [pqa@pqa.net](mailto:pqa@pqa.net)

## QUALITY SYSTEMS

- ISO 9001, ISO/TS 16949, ISO 13485, ISO 17025, and ISO 22000 Systems – PQA has developed a 7-step process for the implementation and training for the ISO based quality systems.
- Six Sigma Training and Implementation – training of Senior Management, Black Belts and Green Belts to develop & implement a Six Sigma process in the organization.
- Statistical Process Control (SPC) and Data Analysis – PQA will help you develop an SPC program and provide the training in basic and advanced techniques
- Supplier Development, Training, and Audits – development of programs that will reduce the frustrations occasioned by lower than expected quality or delivery performance from your suppliers
- Assessment of Excellence – development of advanced systems that will meet the criteria of the Malcolm Baldrige Award and the Canada Awards for Excellence in quality
- Quality System Development, Analysis, and Audits – regenerate your tired quality system so that it achieves the 100%+ ROI returns it is capable of providing. Let PQA become your internal quality auditor
- Quality Assurance Procedures Manuals – preparation of manuals and procedures that meet the needs of your customers