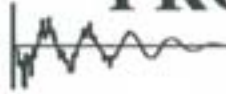


**PROCESS QUALITY ASSOCIATES INC.**



hereby certifies that

**Ryan Verbuyst**

has participated in and successfully completed the course:

**Ford 8D  
Problem Solving**

and is entitled to the many benefits which are assured through its proficient use.

Dated: April 12th, 2006

Trainer: \_\_\_\_\_  
Don Whitred

